



Guarantees, Warranties and Limitation of Liability

This document outlines the Contract Terms & Conditions associated with the Clean Air one-year Limited Warranty and the optional five-year Limited Warranty. Limited Warranties apply only to Clean Air products sold by Clean Air Limited. The five-year Limited Warranty option specifically covers the Education range of fume cupboards supplied to schools only.

Clean Air guarantees that the Clean Air product you have purchased is free from defects in materials or workmanship at the point of supply and will remain so under normal use during the Limited Warranty period. Variations of colour, finish, materials and other aspects of appearance may occur from time to time, and no liability for these is accepted, however caused.

Clean Air will for a period of 12 months from the date of supply or installation provide a Limited Warranty on the goods and services supplied.

This Limited Warranty / guarantee does not extend to cover any claim arising from fair wear and tear; wilful damage; negligence; improper operation of the unit; storage or use in unsuitable conditions.

In the unlikely event that the Customer believes that Clean Air has supplied goods or services that are defective in material or workmanship, the Customer must inform Clean Air (in writing), with full details as soon as the issue is reported. The fume cupboard serial number and the order number must be made available when requesting a Limited Warranty service event.

The customer must allow Clean Air reasonable time to investigate the alleged defective material or workmanship either in situ or at Clean Air's premises (at Clean Air's discretion).

If the goods and services are found to be defective in material and/or workmanship during the Limited Warranty period the Limited Warranty provides Clean Air with the discretion to attend site to repair; or request the item be returned (at the Customer's cost) to Clean Air to repair; or replace the defective part; or refund the defective part. The customer must allow reasonable access to the fume cupboard within standard working hours for repairs to be made. Standard working hours are typically 08:00 to 17:00, Monday to Friday.

Clean Air's Limited Warranty is limited up to the original order value of the relevant defective part.

Any repair carried out under this Limited Warranty does not extend the Limited Warranty beyond its original period.

If the original order was for the supply of goods only then this Limited Warranty is limited to a return to Clean Air for the company to repair or replace the defective part of the supplied goods, at Clean Air's discretion.

In addition to the above terms the Limited Warranty for Clean Air's School range of fume cupboards may be extended to five years. This extended Limited Warranty applies to the Education range of fume cupboards supplied to schools only and excludes any ductwork systems or extract fans.

To qualify for the extended five-year Limited Warranty a five-year maintenance service contract must be taken out with Clean Air Limited. The fume cupboard must be serviced annually by Clean Air Limited. The service can be carried out up to 60 days before or after the original anniversary of the fume cupboard commissioning.

Please note the following exclusions: Any ductwork systems or extract fans; consumable items such as filters; fixed fume cupboards that have been relocated, other than by Clean Air.